

THE HEATING CONTRACTS UPDATE FOR STAFF & MANAGEMENT OF THE HOUSING EXECUTIVE & HEAT, ENERGY & ASSOCIATED TECHNOLOGY

Inside this issue.....

Spring has sprung - or so rumour has it, and despite the cool climate outside,



things have been hot at HEAT as the programme of Training Days has unfolded. By now, all of you should have attended one of the events and we hope that you all gained something from the experience. Find the initial report on page 2.



We've some good news from out on site - read the report on the lime team lead by Kevin Brolly, as they far exceeded one tenant's expectations.



Gerard Brennan's white team also made one tenant very happy following a discovery behind the cylinder... ..

Congratulations to all! Business of the Year



Myles Monaghan collects HEAT's award from Nigel Turner

No. 1 in the Province

The largest heating company in Ireland, HEAT was voted number one in the province by an independent panel of distinguished judges. These judges agreed that HEAT was an outstanding company with sound strategic vision that had seen it through a successful transformation from a contracting-based culture to a partnering culture. According to the judges, HEAT has positioned itself as a name synonymous with professionalism, capability, knowledge and expertise in every aspect of the domestic heating market. The judges also recognised that the development of HEAT's employees has been a cornerstone of its investment strategy, with a healthy focus placed on the needs of the business and on the ambitions of its people.

We've done it again!

HEAT has been named business of the year in the Belfast Telegraph Business



Awards 2006. We also picked up the Entrepreneurial Team Award for Excellence which we won in the 2005 awards and were commended in two other categories - Excellence in Exporting Achievement and Excellence in Training Achievement. We are justifiably proud of this extensive recognition of the company and wish to thank all HEAT staff for their contribution in making the company so successful. It's a team effort and each member of staff plays their own vital role in getting HEAT to the forefront of our industry sector.

Training Days - Initial Report

By the time you read this, our first programme of Company Training Days will have been completed and we hope that the information and content provided brought something to everyone who attended. The organisers - the Communications Team - were really impressed by the level of enthusiasm that all of you contributed to the day, especially during the two workshops when we asked you to make suggestions for how we could get things done better and smarter here at HEAT.

A number of excellent ideas were raised, and it's our intention to report fully on these in May's edition of HOT NEWS when the findings of the days have been properly discussed. In the meantime, here's a few views of the day to remind you of what went on.



Recruitment - HEAT F.C. 2006

HEAT F.C will be defending their Design & Build Summer League Trophy soon and we are keen to sign up new players as soon as possible. Having won this prestige trophy 3 years running, we are keen to break the record and win it for a 4th year!



Last year we fought off stiff opposition to secure the trophy, including a thrilling penalty shoot out in the semi final against an S.C Jebbs side that included many of the

Newington F.C side that reached this years Irish Cup ¼ final! The competition will begin in June and is open to all employees, especially those that play regular football in local leagues such as the Irish League, Amateur league.

If you would like to register for this years competition, please contact Kieran Adams on 0044 7798742321 or Julie Brien on 0044 7736884437 as soon as possible.

Registration is limited to 20 players so get your name in soon! Once a panel of players has been organised, training sessions and/or friendly games will be organised.

So come on and register and support your company football team!

Computer News

Following on from the Computers for All initiative, we've noted that there has been a good degree of interest in developing computer skills. We intend to offer a course of computer classes which should begin some time in June and will be free of charge to HEAT employees. The classes will take place at HEAT offices on Saturday mornings and will last for two hours. Gareth McCullough (pictured below) and Mark Irvine will be your course tutors and their intention will be to steer you towards gaining what's



known as the European Computer Driving License or ECDL. Despite the name, this has absolutely nothing to do with cars but rather is the internationally recognised qualification enabling people with no previous IT or computer knowledge to develop new skills. Places will be limited to 10 per class, so we may also offer an evening class providing there's enough interest. If you're interested, you need to contact Julie on 07736 884437.

Terry says thanks!

Terry Doyle was one of a number of staff to take part in the recent province wide programme of sponsored walks to raise awareness and funds for the Northern Ireland Hospice.

He raised £259 for the charity and asked HOT NEWS to thank all those who donated and supported his brilliant effort.

Don't forget - if you have a charity local to you or are intending to complete a walk, sky dive or any other fund raising endeavour, the Champion Trust will be happy to support you.



Terry Doyle got his walking boots on!

I'm sure I put it in a safe place...

White Knights

We've all said it and we've all done it..Put something important or precious in that proverbial safe place and then forgotten where the safe place is. More often or not, it turns up *eventually* and only then by accident and sometimes, it takes a little intervention by someone else to recover what was lost. Gerard Brennan and his colleagues on the White Team provided that intervention recently when they were carrying out a routine installation in the Ligoniel area of Belfast. As Chris Crawford was removing the hot water cylinder, he came across a bag which turned out to be a sizable collection of £1 coins. Not surprisingly, the tenant was highly delighted when the boys presented her with the find - nearly as delighted as she was with a first class installation!

Well done the White Knights!



The White Team - Danny Beggs, Conor Anderson, Gerard Brennan, Chris 'Bubbles' Crawford and Aaron Horner

Lime Team always does the white thing

White was also the colour in question at a recent oil installation carried out in Cookstown by Kevin Brolly's team. In this case, it was everyone's nightmare scenario - a dwelling which had only recently had white carpets laid throughout and a tenant who was rightly very particular about her home.

Kevin and the boys - Benny Mallon, Niall

Brolly, Barney McColgen and Aiden Foley went out of their way to ensure that no a single spot was left on the carpet, to the extent that they used double layered dust sheets and foot covers over their boots. The tenant was really appreciative of the trouble that they took to look after her new carpets and sent in the follow words of thanks.

Thursday 16th March 2006

Dear Sir

I had my central heating installed last Thursday 9th March. Kevin and his colleagues arrived on the scheduled time and carried out the work with the minimum disruption taking great care to cover all furniture and floors.

Their attitude throughout this time was professional and respectful with a great sense of humour and rapport amongst themselves.

I would therefore like to compliment them as we hear too many stories of bad workmanship but seldom of the good, so congratulations to these guys for a job well done.

Yours sincerely

June Garvey

HEAT Barbecue

June will be upon us in no time at all so we're already thinking ahead to the next Company Barbecue and Fun Day. It'll take place on Saturday June 10th from 1 pm - 5 pm at the usual spot - Holywood Rugby Club.

All the fun of the fair will be offered up - bouncy castles galore, all day free barbecue, live rock music... and this year, the Northern Ireland School of Falconry will be bringing along a variety of amazing birds which children and adults alike are sure to love. Put it in your diary and we'll see you there!

HOT NEWS APRIL



Benny Mallon pictured on the recent hill walking outing and team mates Niall Brolly, Kevin Brolly, Barney McColgen and Aiden Foley on site in Carp Hill, Derby.

Solar Success Heats Up

Paul Wilson and Garvin Megaw have just completed a 3 day course at the North West Institute on solar water heating. The course was supported by the Renewable Energy Installer Academy, the inspection body working on

behalf of NIE's Action Renewables; REIA fulfils a similar monitoring role as CORGI. This accreditation means that HEAT can now install and commission solar systems to a national standard as a registered installer.

Sports and Social

The only way is up...Slieve Donard May 6th



The first outing of the HEAT Hillwalking Club went well with a healthy turn out of 8 (including Dan McCormick's dog Snowball). The venue was Bannagher Glen near Dungiven and the stunning views made the effort well worth it.

The next walk will be on Sunday May 7th and Slieve Donard is the intended venue. For all those interested, we will meet at the HEAT car park on Sydenham Road at 8 am with the intention of being on the mountain by 9 am. We look forward to seeing you then!

We bid farewell to Fergal Fogarty who is leaving HEAT at the end of April to start a new venture, concentrating on the installation of wood pellet burning stoves. Fergal has been a key contributor to the installation programmes in the west for almost four years now and HEAT thanks him for his service with the company and wishes him all the best for the future.

HEAT Hill Walking Club has its first outing

Partnering for charity

On Thursday 11th May we've been invited to partner with the Housing Executive to complete a 20 mile walk from Portadown to Newry to raise money for the Ulster Cancer Foundation. We want to put in 2 teams of four to complete the walk so if you fancy exchanging a day's servicing or installing to raise money for a vital cause, please call Julie to register your interest and the team will then be selected. The number to call is 07736 884437.

Fishing and Angling

The next shore fishing outing will be on Sunday April 30th at Redbay. The meeting point is Redbay Harbour promptly at 11 am.

If you fancy joining in, please contact Colin Duncan on 07876 758578 or Billy Wylie on 07798 742342.

Birthdays

18th
Lynsey Montgomery
Des McLaughlin
Andrew Foster (Leeds)

21st

Mark Carson
Stephen Kearney
Pearse Flynn
Rory Leonard
Patrick Rainey

30th

David Gold (Leeds)
James Martin
Dorian Thomas
Tracey Evans

40th

Graeme Worthington
Harry Anderson
Colin Wilson

50th

Jackie Tann
Sam Larkham
Ray Smith
Richard Midge Mitchell
Marriages
George Anderson 15th April

Births

Thank heavens for little girls!

Martin and Helca Vitek
a daughter Tereska
born on April 8th
Terry and Claire Doyle
a daughter Erin
born in February
Robert and Laura Wilson
a daughter Anna
born in March

Special Olympics



Volunteers Needed

The 2006 Special Olympics will take place from June 21st - June 25th at venues all over Ulster and 5500 volunteers are needed from local communities to assist in the smooth running of all the events.

HEAT is keen to send a team to contribute their efforts so if you are interested, contact Mark Hunter on 07788 108898.

HEAT Motorbike Club



Following discussions during the recent HEAT Training Days, it has emerged that there is a good degree of interest in kicking off a HEAT Motorbike Club.

If you're interested in joining please give Paul Thompson a ring on: 07798 742320 and let's see what degree of interest we can revv up!